

Hotel Policy

On behalf of the team at HOTEL COCO Phuket Beach. I would like to welcome you and to thank you for choosing our hotel. We invite you to take advantage of as many services as you like. If there is anything else you require, please contact a member of staff and we will do everything we can to ensure you enjoy your stay your way.

And will be requested the guest paid 3,000 bath (Cash only)(100USD) or your passport for the deposit when the guest check in and will be refunded upon check out. Without any damage caused by guests staying. Where the customer has to verify the identity of the stay of all the customers who stay by giving passport card to the receptionist when check in.

Arrival /Departure Times

Check-in time is from 14:00 onwards. And guests are required to check-out by 11.30 on the day of departure. Should you require a late check-out please contact reception who will advise you of the availability and charge.

Opening hours daily

Fitness Times: 07:30 - 19:00 Hrs.

Swimming Pool Times: 07:30 - 19:00 Hrs.

BREAKFAST Times: 07:30 – 10:30 hrs.

LUNCH Times: 11:30 – 14:40 hrs.

Extra charge

-Breakfast Charge: Adult 250 THB, Children 4-10 year 125 THB.

- Late C/O after 11.30 AM. Half day price chart. Not late more than 4 pm. If after 4 pm.

Hotel charge 1 Night.

-Early Check-in 1,000 THB (06.00-11.30 AM)

-Extra person 1,000 THB

-Extra bed (Exclude Breakfast): 800 THB

-Extra bed (Include Breakfast): 1,000 THB

-Bedding Set: 200 THB

-Lost room key: 200 THB

-Baby cots for infant 0 – 3 years are available free of charge for use during your stay, (subject to availability)

HOTEL INFORMATION

Accommodation

I would like to welcome you and to thank you for choosing our hotel. We want you to make the most of your stay with us, which is why we have put together this comprehensive Guest Service Directory. Whether you are visiting us for business or pleasure. We invite you to take advantage of as many services as you like. If there is anything else you require, please contact a member of staff and we will do everything we can to ensure you enjoy your stay your way.

Hotel Coco Phuket Beach is located in Tambon Cherngtalay, near Bang Tao Beach, about 3-8 minutes. Around the hotel it is a quiet accommodation zone suitable for true relaxation. Near shopping centers Market mall, with Tesco Cherngtalay, Central Porto Phuket and Villa Market It is a place for shopping and entertainment. The hotel is 20-30 minutes before reaching Phuket Town and Patong Beach, 20-25 minutes from Phuket International Airport, 20-25 minutes from Central Foresta Phuket , 45-50 minutes from Chalong Temple and Chalong Pier and 55-60 minutes from Promthep Cape.

ACCESS FOR ALL

HOTEL COCO Phuket Beach understands that every customer has different needs and we strive to make our hotel amenities available and all our guests equally accessible. In some cases, this is not feasible, we will try to offer a suitable alternative.

We offer a range of facilities for guests and visitors with disabilities including the following:

- Designated blue badge car parking.
- Accessible Facilities – accommodation, bar, restaurant, function suites & toilet facilities in public areas and leisure club.
- Menus available in large print/induction loop/Assistance dogs' welcome.
- Vibrating Pillow pads/pagers to assist in the event of a fire alarm.
- On making your reservation please advise us if you have any access needs or contact our reception team who will be happy to assist you.

We Offer a range of facilities for guests and disabled people to making reservation. Please let us know if you have accessibility needs, we will be happy to assist you.

Emergency

For emergency assistance please dial “**080-4295694**” on your room phone.

- Fire: Be familiar with fire evacuation instructions, including directions to the nearest emergency exits, displayed behind your entrance door. In case fire alarm is activated, please exit the building using the nearest escape route.

- Do not use an elevator for evacuation.

- Do not stop keeping personal items.

- Gather up at the hotel evacuation point.

If you encounter a fire, notify the staff as soon as possible. Or open the glass cabinet to take the nearest fire extinguisher or dial the number 0 on the phone in your room.

- Assisted Escape: We operate an assisted escape system for people with disabilities. Please contact the front desk who will provide more information.

- Emergency lighting: In the event of a power failure, emergency lights are illuminated throughout the building. Candles are not allowed in bedrooms for safety reasons.

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Luggage

The Luggage are available in the Hotel lobby. If you want to leave your luggage after check-out time, please contact the front desk. Please note that luggage storage can only be provided whilst you are staying in the hotel.

Lost & Found

The Hotel accepts no responsibility for guest items left in the Hotel. When contacted, we will however, make every effort to locate lost items and return them to you subject to reimbursement for any postage charges.

Towels

To help us protect the environment please place used towels on the floor to indicate you wish to be provided with a clean supply. Towels placed on the rack will not be changed.

If you require any additional amenities in your room the housekeeping team will be pleased to provide this on request.

Maintenance

From time-to-time things do breakdown and require attention. Please contact Reception and one of our hotel engineers will attend to the problem. In the unlikely event that we are unable to repair the fault during the same working day we will offer you an alternative room.

FITNESS

Our Fitness is located at the big swimming pool. With exercise equipment for you to enjoy exercise with business hours from 07:30 - 19:00 hrs.

SWIMMING POOL

Our swimming pool have 2 pools, both of which are open from 07:30 – 19:00 hrs.

Kindly note that guests are required to wear proper training shoes in the gym and swim wear in the pool. Children 3 years and older are permitted to use the pool during all times, and must have an adult Be with them every time and must be taken care of at all times.

Car Parking

The car park is located at the reception area and the entrance to hotel rooms, with closed circuit cameras in use throughout the hotel premises and the hotel is not responsible for any loss or damage incurred by vehicles or items left behind. In vehicles, in parking lots Without any expenses at all.

INTERNET /WIFI

Available in Hotel area and room.

Pets

No any pets are allowed.

Taxi Services

Taxis can be booked via Reception. During peak rush hours it is advisable to book in advance.

Opening hours daily

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Swimming Pool Times: 07:30 - 19:00 Hrs.

BREAKFAST Times: 07:00 – 10:30 hrs.

LUNCH Times: 11:00 – 14.30 hrs.

COCO Bar Times: 11:00 – 19:00 hrs.

Extra charge

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Hotel Contact Details

Please dial “080-4295694” contact at the reception

HOTEL COCO Phuket Beach

153 Soi Chengtalay 14, Sirsoonthon Rd., T.Chengtalay, A.Thalang,Phuket 83110 Thailand

Telephone Number: + (0) 80 429 5694 / E: rsvn@hotelcocogroup.com



Price list item order: piece (baht)

1.	Cotton Pillow หมอนผ้าฝ้าย	600-
2..	Latex Pillow หมอนยางพารา	1,000-
3.	Cushion หมอนอิง	500-
4.	Pillow Case ปลอกหมอน / Cushion case ปลอกหมอนอิง	500-
5.	Bed Runner ผ้าคาดเตียง	1,500-
6.	King bed Sheet L ผ้าปูใหญ่ / Bed Pad L ผ้ารองกันเปื้อนใหญ่	1,600-
7.	Double Bed Sheet S ผ้าปูเล็ก / Bed Pad S ผ้ารองกันเปื้อนเล็ก	1,200-
8.	Duvet Cover K L ปลอกดูเวทใหญ่ / Duvet Blanket L ใ้ดูเวทใหญ่	2,000-
9.	Duvet Cover S ปลอกดูเวทเล็ก / Duvet Blanket S ใ้ดูเวทเล็ก	1,600-
10.	Bath Towel ผ้าเช็ดตัว / Beach Towel ผ้าสระ	1,000-
11.	Face Towel ผ้าเช็ดหน้า / Bath Mat ผ้าเช็ดเท้า	500-
12..	Bath Robe เสื้อคลุมสีขาว	1,500-
13..	Dressing Mirror กระจกแต่งตัว	3,500-
14.	Hair dryer ไดร์เป่าผม / Kettle กาต้มน้ำไฟฟ้า	500-
15.	TV Remote รีโมททีวี / Air Remote รีโมทแอร์ / Telephone โทรศัพท์	1,000-
16.	Electric Stove เตาไฟฟ้า	30,000-
17.	Oven เตาอบ	45,000-
18.	Safety Box ตู้เซฟ	2,500-
19.	Coffee Glass แก้วกาแฟ / Coffee Saucer จานรอง แก้วกาแฟ	100-
20.	Coffee Spoon ช้อนกาแฟ	50-
21.	Glass แก้วน้ำ	100-
22.	Trashcan ถังขยะ	500-
23.	Ashtray ที่เขี่ยบุหรี่	100-

